

2013

Cornelius Police Department Annual Report



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Message from the Police Chief



*Bence Hoyle
Chief of Police*

On behalf of the dedicated men and women of the Cornelius Police Department, it is my privilege and honor to present the Department's 2013 Annual Report. 2013 has been a very productive year toward our mission of public safety and crime control highlighted by a 30% reduction in violent crime and an overall reduction in total Part I crime, the crimes reported to the FBI Uniform Crime Reporting program, of 19%. 2013 was also an accreditation audit year, where the Commission on Accreditation for Law Enforcement Agencies, an international body charged with assuring and recognizing excellence in policing, visited our agency over several days and completed a comprehensive assessment of our operations, policies and practices. I am very proud to report we were awarded the highest assessment rating that can be achieved, the Gold Standard Award, during this assessment period. There is a great deal to be proud of in Cornelius.

With that said we still have our challenges. Traffic continues to be a major concern and the number one quality of life complaint we receive at the Department. Police departments often get labeled as a traffic enforcement or "ticket writing" Town. In Cornelius we are sensitive to trying to reach a balance, but as I pointed out traffic enforcement, particularly speeding and running stop signs, is our most **requested** service. Our community-policing philosophy demands we solicit and respond to guidance from our community, and traffic enforcement will likely continue to be a priority. Cornelius is unique in that it has a higher than average density and limited connectivity on its road system; therefore, traffic enforcement is paramount. We will continue active enforcement of moving violations and will likely increase our capacity in this area in the future. We need and appreciate the support of our community in understanding this is a community driven activity and not an arbitrary policy decision.

Property crime continues to be a problem everywhere as thieves try to take advantage of everyone they feel has something of value. While overall property crime is down relative to 2012, it is still a big problem. Cornelius is a target community because of the perception of affluence and property values, so we must continue to focus on deterring criminal activity as much as possible. To that end, we have continued to expand our video surveillance system and our ability to incorporate technology into our daily operations. As drug abuse is a primary driver of property crime, we have greatly enhanced the technology, personnel, and tactics in fighting narcotics related crime. We have also joined with two Federal Task Forces that brings both resources and training to our needs. As a result, we have seized over \$500,000 from drug dealers in the last 12 months that will be utilized to future improve our capabilities.

Over the next few years, I will try to address our staffing needs which will allow us to greatly improve our response to traffic and property crime problems. We had a hiring status quo for four years despite our growth in population. Most importantly; however, we will continue to reach out to you, our community, for guidance, advice and direction as we continue to service you.

Introduction

Each year, the Department gathers information from each division to generate the annual report publication. The purpose of the annual report is to communicate with the public about the Department's performance, accomplishments, and organizational changes. In addition, the annual report provides an overview of crime statistics, programming, and fiscal activity.

Over the past six decades the Cornelius Police Department has evolved into an internationally accredited Department that has a strong community-service philosophy and problem-solving focus. The Department has grown from one Police Officer during the 1940s to 53 sworn personnel, 16 civilians, and a core of volunteers in 2013.

The Department is organized into three divisions, which include Administration, Field Operations, and Support Services. The Administrative Division is responsible for the overall operation of the Department, fiscal management, surveillance, and planning and analysis. The Field Operations Division includes the Uniform Patrol and Investigations Units, and is responsible for investigating and providing a fundamental response to incidents of crime. Support Services provides a variety of services that support the Field Operations Division and strengthen relationships and partnerships throughout the community. Support Services also provides the public with Animal Control and Communications services. Communications is one of 124 Primary Public Safety Answer Points (PSAP) in North Carolina. The most important members of the Department are the citizens, who provide guidance and direction through various interactions throughout the year.

The Police Department's annual operating budget for FY2013 is \$4,778,192. The operating budget for the Communications Center is \$608,984, while Animal Control operates currently on a budget of \$165,320. The Police Department also offsets some general fund expenditures through grants, drug asset forfeitures, and other sources of revenue.

Mission Statement:

The mission of the Cornelius Police Department is to provide a safe environment in which residents and non-residents can live and work.

This mission shall be accomplished by the prompt and fair enforcement of local and State laws.

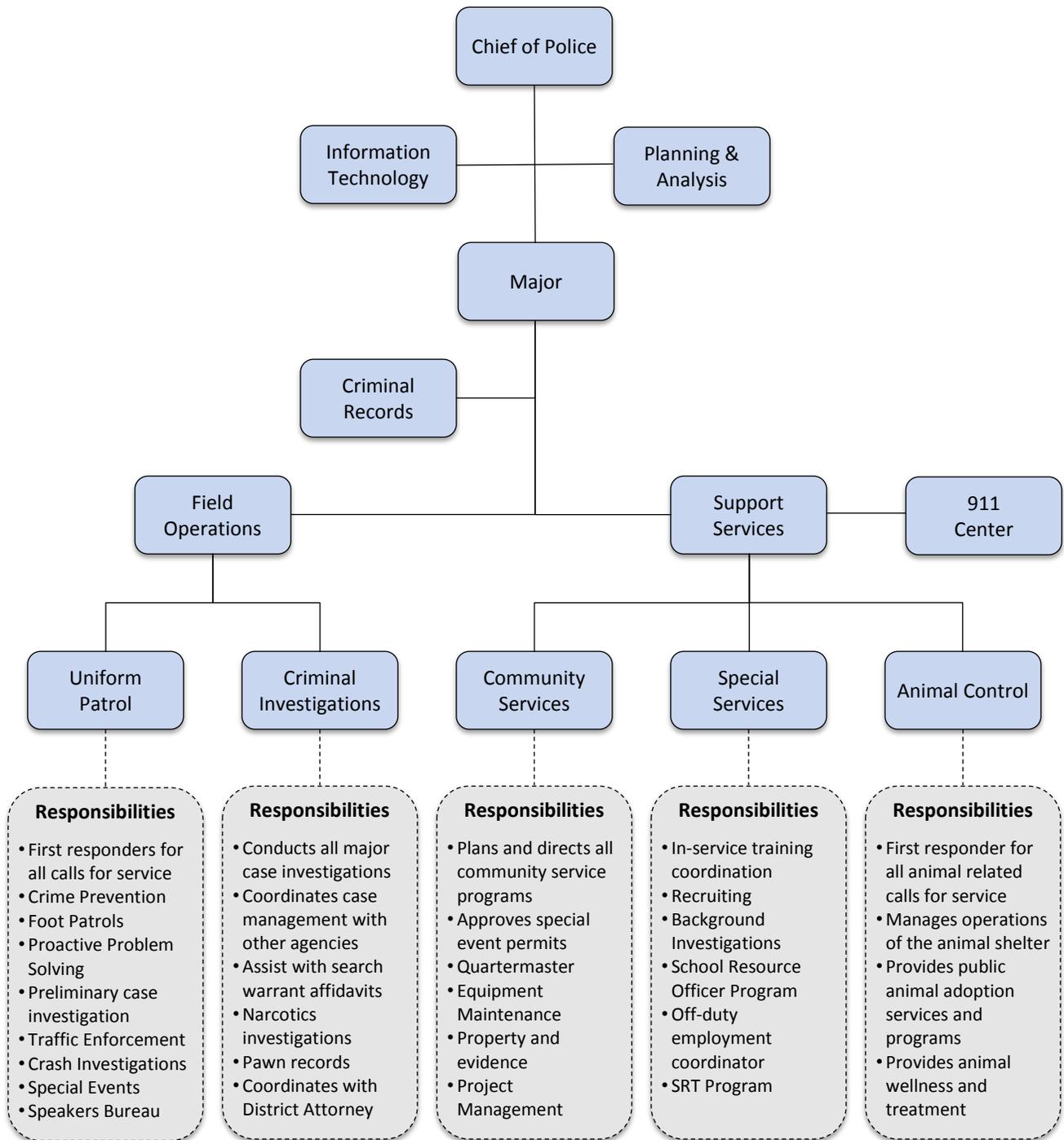
It is therefore, the policy of the Cornelius Police Department to provide honest, fair, and efficient law enforcement to all people within its jurisdiction.

Core Values:

These core values represent the essence of behavior, thought, and action for this agency:

- Customer service that is exemplary
- Unbiased, fair, honest behavior
- Ethical conduct beyond reproach
- Quality decisions that improve conditions
- Present a professional public image
- Listen

Organizational Chart



Community & Volunteerism



Community Policing

The Cornelius Police Department has a strong community service philosophy and problem-solving focus. Strong partnerships with the public enable the Police Department to better address and identify crime and disorder issues throughout the community. Positive relationships with the public are vital, because the public's support and commitment to problem-solving ultimately controls and prevents crime in the community. Each year the Department holds a number of events in Cornelius to strengthen relationships, prevent crime, and creatively solve problems throughout the community that in turn enhances field operations through familiarity and common understandings.



National Night Out: This annual event is designed to heighten crime prevention awareness, build support and participation in local anti-crime programs, and most importantly, send a message that neighborhoods are organized to fight crime. National Night Out was held on Tuesday, August 6, 2013 at Smithville Park. Over 400 residents attended the event and enjoyed entertainment by DJ Bob, food from Tenders, drinks from Cashion's and sno-cones from Home Run

Concessions. Over 27 local businesses and organizations had booths to provide information to the community. Children's activities included building kits from Home Depot, a bounce slide, Dunk the Cop and balloon animals.

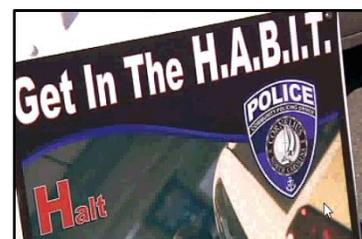
Shred-A-Thon: This program is geared towards identity theft prevention and education. The document destruction site is set up at Town Hall, and the public can bring any documents to the site to be shredded for free. In 2013, the Cornelius Police Department partnered with Cintas Document Management to host two shredding events on Saturday, March 16 and Saturday, September 21. In 2013, approximately 35,000 pounds of paper was generated at both events.



Operation Med Drop: In 2013, the Cornelius Police Department partnered with North Carolina Safe Kids to host two Operation Medicine Drop events. Operation Medicine Drop is a free event that offers the public a safe and secure way to dispose of their medications. This program enables residents to safely dispose of expired and unused prescription drugs or over the counter

medications. In 2013, approximately 80 pounds of pills were collected.

HABIT Program: The HABIT program is designed to help prevent and reduce the number automobile break-ins by encouraging the public to lock their car doors, roll up car windows, and park in illuminated areas. For years the Town of Cornelius has battled this common crime in both



residential and commercial communities. The slogan “Get in the HABIT” was created to boost public awareness of crime.

Pack the Patrol Car: In August 2013, the Department hosted a school supply drive to collect items for students at Cornelius Elementary, J.V. Washam Elementary, Bailey Middle School, and W.A. Hough High School. Cornelius Police Department collected over 770 school supplies for local schools and delivered the supplies on August 23, 2013.



Speakers Bureau: The Cornelius Police Department arranges for officers from the Community Services Unit to appear in communities and at businesses to speak about requested crime prevention topics. During 2013, officers spoke on topics such as “Keeping Your Home Safe,” “Real Estate Agent Safety,” and “Identity Theft Awareness.”



Bike Rodeo: The Bike Rodeo event was held on April 5, 2013. During 2013, the Department partnered with the Parks, Arts, Recreation & Culture Department (PARC) to host the event at Smithville Park. At this event, an officer educated children in the community on bicycle safety. After a brief lesson, children were able to ride their bikes through a bicycle course that allowed them to practice proper stopping, turns, and proper use of hand signals. In addition participants were able to enjoy arts and crafts, food, kite flying and more.

Adopt a Family: On December 21, 2013, members of the Cornelius Police Department, along with residential and business owners from the community, met at Cornelius Town Hall to wrap presents and make deliveries to adopted families in Cornelius as part of the Adopt-a-Family Program. This annual event is an opportunity for businesses and residents to help families in need during the holidays. In partnership with Ada Jenkins Center and Habitat for Humanity, the Department adopted 40 children. Children ranged in ages from 2 months to 18 years and were assigned to 15 residents and businesses in the community.



Holiday Luncheon: Each year the Police Department hosts a holiday luncheon for senior citizens in the community. Seniors are provided with a holiday lunch and are served by Cornelius Police Department staff. Over 90 residents attended the 2013 luncheon, which featured food from Choplin’s Restaurant and remarks from Sgt. George Brinzey about frauds and scams.



Crime Scene Investigations Camp: During June of 2013, the Police Department partnered with the Town of Cornelius PARC Department and held a Forensics Camp for 20 children ages 11-14. The camp was led by the Department's Criminal Investigations Unit, and featured a tour of the Department, hands on fingerprinting demonstrations, and a staged crime scene for students to demonstrate their knowledge and skills from classroom instruction.

National Teen Driver Safety Week: On October 22, 2013, Officers from the Cornelius Police Department and Huntersville Police Department distributed information to students at W.A. Hough High School about safe driving through Celebrate My Drive. Officers also gave out Click it For Chicken coupons from Chick-fil-A restaurants to reward students obeying seat belt safety laws.



Cornelius Elementary S.T.E.M. Event: On February 5, 2013, the Cornelius Police Department participated in the S.T.E.M. Event and Science Fair at Cornelius Elementary School. This annual event is an opportunity for 3rd-5th graders to display their science projects and learn about possible careers associated with Science, Technology, Engineering, and Math (S.T.E.M). Detective Figaro showed students and their families how to use an Alternate Light Source (ALS) System to

identify evidence normally invisible to the naked eye. Students wore special goggles and utilized a special flashlight to identify fluids on a plate. The ALS System helps officers collect fingerprints, identify bodily fluids, and distinguish between authentic and forged documents.

Community Improvement Project: The Cornelius Police Department annually partners with area communities and other Town Departments in an effort to dispose of unwanted bulk trash. In April 2013, the Department partnered with Republic Waste, Cooke Rentals, and the Smithville Coalition in an effort to clean up the Smithville community. Local residents and police officers removed bulk trash and cleaned the neighborhood in an effort to restore and instill a sense of community. This effort filled eight large dumpsters of bulk trash. The Cornelius Police Department values the opportunity to partner with communities in an effort to build and maintain important partners.

School Resource Officer (SRO) Program: The School Resource Officer (SRO) Program consists of two uniformed police officers (Amanda Lawing and Robin Watts) that are stationed at Bailey Middle School and William Amos Hough High School. In May 2013, Officer Amanda Lawing became the new SRO at Hough High School. School Resource Officers are responsible for maintaining a safe campus environment for students and investigating any criminal violations that occur on school property. In addition, School Resource Officers develop crime prevention



programs and serve as liaisons between Campus Security Associates, faculty, administration, parents, and students. During 2013, Hough High School continued the teenage driving safety program Click “N” For Chicken and participated in a safe driving pledge campaign through State Farm Insurance Company. At Bailey Middle School, School Resource Officer Watts educated students on online bullying, school bus safety, and the dangers of fighting at school.

Volunteer Program



The time, dedication, and hard work of community volunteers are an integral part of the Cornelius Police Department. Volunteers are committed to supporting the Department and assisting in whatever manner the Department requests. In addition, Department volunteers are dedicated to promoting new partnerships and enhancing existing partnerships between Cornelius residents and law enforcement officials.

This program offers a significant cost savings and enhances the efficiency of the Department. Since the creation of this program, volunteers have completed over 6,000 hours of service. Volunteers supported the Department with community events such as National Night Out, provided support at the animal shelter, helped with CALEA accreditation, and assisted with building and auto maintenance. Volunteers are as important as any employee and are critical to the Department’s mission.

Crime Initiative Committee

The Crime Initiative Committee serves as liaisons between the Cornelius Police Department and their neighborhoods in relation to criminal activity or any public safety issues addressed by the Cornelius Police Department. The time, commitment, and dedication of the Committee members are appreciated by the Department. During 2013, the committee focused on traffic problems and suspicious activities throughout the community, marketed crime prevention events in the community, and met with CALEA assessors during the 2013 onsite. In 2013, Dave Rochester was nominated to continue serving as Chairman and Rex Childers was nominated to continue serving as Vice Chairman of the Committee.



Administrative Division



Administrative Division



*Kevin Black
Major*

Mission

The mission of the Administrative Division is to provide leadership and management to the Cornelius Police Department.

Purpose

The Administrative Division is responsible for the overall operation of the Police Department and includes daily oversight of all operations. This Division works closely with the Town Finance Department, and conducts short and long range operational planning.

Budgeting is one of the primary and most important functions of the Administrative Division. This functional area ensures that financial resources are available to meet the needs of the community while providing accountability that funds are used appropriately. The budget process is an organizational-wide function. Daily budget oversight is provided by the Police Major in the Administrative Division. The Administrative Division is also responsible for ensuring that all Departmental records are properly maintained, distributed, filed, and purged in accordance with Federal and State guidelines.

The Planning and Analysis function is charged with creating an intelligent picture of issues within the Town of Cornelius where an effective police response can be successful. This function also provides considerable research and reporting on policy development, management, and industry best practices. The Surveillance function is responsible for the installation, repair, and maintenance of the Department’s investigative and surveillance equipment.

Activity and Accomplishments

- Received surveillance grant through Governor’s Crime Commission (GCC).
- Received Advanced Accreditation in Law Enforcement with Excellence under Gold Standard of Accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA).
- Deployed traffic cameras using radios for wireless network.
- Implemented covert surveillance.
- Purchased bucket truck to improve efficiency and effectiveness of surveillance operations.

Administrative Division Personnel

Chief of Police
Bence Hoyle

Police Major
Kevin Black

Police Planner
Christina Schildgen

Surveillance Technician
Chris King

Administrative Assistant
Amy Quinn

Records Manager
Daphne Davis

Receptionist
Maribel Martinez

Administrative Assistant
Betsy Shores

Administrative Division Personnel



*Christina Schildgen
Police Planner*

Planning and Analysis

The Police Planner is responsible for grants administration, conducting research and complex statistical analysis, and advising management on short-term and long-range planning. Other responsibilities of the Police Planner include annual report production, project management, and CALEA accreditation management.



*Chris King
Surveillance
Technician*

Surveillance Technician

The Surveillance Technician is responsible for installing, maintaining, repairing, and training personnel in the use of technical investigative and surveillance equipment. In 2013, Officer King received a certificate in Ubiquity Administration and Milestone Advanced Certification.



*Amy Quinn
Administrative
Assistant*

Administrative Assistant

The Administrative Assistant provides executive level administrative support to the Chief of Police. The Administrative Assistant is responsible for tracking and coordinating Department spending, monitoring personnel paperwork, maintaining vendor accounts, and archiving Department documents. This position also coordinates meetings and events on behalf of the Chief.



Daphne Davis
Records Manager

Records Management

The Records Manager manages daily operations of the Records Division to ensure compliance with state and federal laws, policies, and procedures. In addition, the Records Manager provides system management, file maintenance, and quality control functions for the Department's automated records system.



Maribel Martinez
Receptionist

Receptionist

The Receptionist is the first point of contact at the Police Department. The Receptionist is responsible for translation, greeting visitors, answering phone calls, preparing reports, and entering reports.



Betsy Shores
Administrative
Assistant

Administrative Assistant

The Administrative Assistant is responsible for providing administrative support to the Support Services Division and the Criminal Investigations Unit. In addition, the Administrative Assistant is responsible for media relations, transcription, and maintaining the Department's website.

Field Operations Division



Field Operations Division



David Baucom
Captain

Field Operations is commanded by a Captain, who reports to the Police Major, and is responsible for the overall management and administration of the Uniform Patrol Unit and Criminal Investigations Unit. The Field Operations Captain exercises direct authority over each Patrol Lieutenant and the Investigative Lieutenant.

The Uniform Patrol Unit is organized into two platoons, and each is commanded by a Patrol Lieutenant who reports directly to the Field Operations Captain. The platoons are composed of two Patrol squads supervised by a sergeant and consist of approximately six to seven patrol officers.

The Uniform Patrol Unit's primary responsibility is to protect life and property through a rapid response to calls for service, preventative patrol, crime prevention, investigation of crimes and vehicular crashes, traffic direction and control, and apprehension of offenders. In addition to providing these services, officers work to strengthen relations between the community and Department, which in turn facilitates the resolution of crime and disorder.

During 2013, the Uniform Patrol Unit responded to 33,194 public-initiated calls for service, which required the presence of a police officer to investigate a complaint. The Uniform Patrol Unit also completed 23,721 officer-initiated calls, which include calls such as suspicious persons and vehicles, traffic stops, traffic monitoring, follow-up investigations, warrant service attempts, crime prevention activities, and problem-solving activities.

The Criminal Investigations Unit is commanded by a lieutenant who reports directly to the Field Operations Captain. This Unit consists of six detectives, one Detective Sergeant, and one Vice/Narcotics Sergeant. The Division is composed of two Sections: the Criminal Investigative Section and the Vice and Narcotics Section. The Criminal Investigative Section's main function is to investigate felony and serious misdemeanor cases. The function of the Vice and Narcotics Section is to concentrate on drug and vice complaints and gather criminal intelligence for the Police Department.

During 2013, the Criminal Investigations Unit investigated a total of 489 cases, cleared 281 cases, and achieved an average annual case clearance rate of 57.5%. A clearance rate indicates the percentage of crimes solved by police. Variables such as the community type, size, and location can affect clearance rates.

Uniform Patrol



*Lt. James
Quattlebaum
1st Platoon*



*Lt. Steve Davis
2nd Platoon*

Mission

The mission of the Uniform Patrol is to protect and serve the public by upholding the law and responding to emergency and non-emergency calls.

Unit Description

Uniform Patrol is the most visible service unit of the Cornelius Police Department. This Unit drives all other police operations, and is comprised of men and women who are driven to maintain the safety and well-being of the community through effective problem-solving, community involvement, and interaction. Police officers actively engage the public for their input into personal and neighborhood matters.

Uniform Patrol is divided into squads that work twelve-hour shifts. Prior to each shift, a briefing occurs where officers receive pertinent information such as wanted persons, runaways, missing persons, reported crimes, and issues that may have occurred within a community during a prior shift. This information provides officers with the ability to effectively deal with recurring issues across different shifts.

Technology allows the Department to track police officer locations out in the field with the implementation of laptop computers in all patrol vehicles. Police officers are able to utilize their laptops to complete and submit reports in the field and check the status of vehicles and individuals.

Activity and Accomplishments

- Received AAA Town Safe Community Award.
- Increased Traffic Unit Activity 33% from 2012 to 2013.
- Received new traffic equipment through participation in NCGHSP campaigns.
- Officer Joseph Squashic received lifesaving award for saving the life of a volunteer from the Department.

Uniform Patrol Personnel

1st Platoon

Lieutenant

James Quattlebaum

Squad A

Sergeant

Tracy Crosby

Police Officers

Charles Messer

Gina Patterson

John Macon

Erwin Mingo

Fred Pritchett

Squad B

Sergeant

Tony Sharpe

Police Officers

Jeffrey Heinz

John Lineberger

Christine O'Neil

Derek Queen

Patrick Maldarelli

William Browne

Joseph Squashic

2nd Platoon

Lieutenant

Steve Davis

Squad A

Sergeant

Jeric McCorkle

Police Officers

Christopher Josey

Steven Sharpe

Jesse Hines

Rachel Thornton

Brandon Avant

Som Brinton

John Findley

Squad B

Sergeant

John Sarver

Police Officers

Michael Smith

Eddie Stevenson

Robert Russell

Jesse Agnew

Duke Cooper

Vaughn Griffin

Personnel



1st Platoon-Squads A&B



2nd Platoon – Squads A&B

Special Response Team



The Special Response Team now is exclusively composed of Cornelius Police Officers. The Team is composed of five officers. The Special Response Team responds to any high-risk events where there is a potential for violence to occur. The primary goal of the Special Response Team is to protect human life and apprehend the offender.

All Special Response Team members are required to complete Basic SWAT School and must maintain high physical fitness and firearm standards. Police officers on the Special Response Team are volunteers and do not receive additional compensation for being on the Team. Volunteers on the Special Response Team are required to train each month. Sergeant Sharpe oversees the Special Response Team from Cornelius. The Department has three certified Hostage Negotiators on staff.

Investigations



Jennifer Thompson
Lieutenant

Mission

The mission of the Investigations Unit is to investigate all felony crimes as well as crimes of vice and narcotics.

Unit Description

Criminal Investigations is a function of the Field Operations Division. This Unit investigates crimes against persons and property, which include homicides, robberies, sexual assaults, financial crimes, and identity crimes. Misdemeanor crimes where frequency, trends, or specific patterns are present are also investigated. Investigators have specialized training in crime scene preservation and collection of evidence, including latent fingerprints, casting, tool mark impressions, as well as DNA and other micro-particle evidence. Investigators are trained in digital crime scene photography and in drawing scaled crime scene diagrams. This Unit maintains strong working relationships with local, State, and Federal agencies. Those relationships enable investigators to seek outside resources in the event of a multi-victim or large-scale crime scene.

The Vice and Narcotics function consists of officers that specialize in extensive drug and vice crimes, including all forms of illegal drug trafficking, prescription fraud, prostitution, and other crimes. Vice and Narcotics builds upon extensive relationships with other law enforcement agencies to work as regional task force units, and to share knowledge, skills, resources, and equipment as needed.

Accomplishments

- Assigned 489 cases and cleared 281 cases.
- Arrested 11 individuals on felony drug charges during “Operation Summer Heat.”
- Successfully apprehended suspects involved in bank robbery with the assistance of other law enforcement agencies.
- Suspect that was involved in setting police vehicle on fire in 2011 was convicted.
- Conducted major narcotics investigation that enabled police to seize marijuana, cash in excess of \$25,000, five luxury vehicles, various electronic devices, and several firearms.
- Successfully investigated and apprehended suspect involved in Hough High School bomb threats.

Investigations Unit Personnel

Lieutenant
Jennifer Thompson

Sergeant
Chris Roper

Detectives
Matt Figaro
Brad Nichols
Dan Waltman

Narcotics Unit

Sergeant
Three Detectives

Support Services Division



Support Services Division



*Jeff Ramsey
Captain*

Mission

The mission of Support Services is to support the Field Operations Division through the performance of various police services.

Purpose

The Support Services Division is a specialized division responsible for a wide variety of police services that compliments work performed by the Field Operations Division. Support Services manages many of the “behind the scenes” aspects of the Department. This Division is commanded by a Support Services Captain, who supervises the Support Services Lieutenant and Communications Center. In addition, the Captain provides assistance to the CALEA Accreditation Manager. Support Services also includes a lieutenant, two sergeants, three officers, two animal control officers, and an administrative assistant. The Support Services Lieutenant is responsible for supervising the two sergeants and three officers that work within the Division in addition to Animal Control. In addition, the Lieutenant also serves as the agency’s Fleet Manager, Quartermaster, Fleet Maintenance Coordinator, Bike Patrol Supervisor, Off-duty Coordinator, Shore

Patrol Supervisor, and Property Control Officer. Support Services consists of Community Services, Special Services, Animal Control, and Communications.

Community Services provides the community with ongoing crime prevention and education programs. Special Services is responsible for the School Resource Officer Program, coordinating professional development opportunities for personnel, and recruitment. Animal Control is responsible for the rescue, care, and adoption of animals. Communications is responsible for ensuring the safety of the public by making accuracy, speed and professionalism a priority when providing enhanced 911 services.

Activity and Accomplishments

- Revised and implemented new agency recruitment plan.
- Hosted Adopt-A-Family event that enabled the agency to assist 23 families in the community.
- Demand increased for special event coordination.
- Animal Shelter partnered with Ada Jenkins to provide dog and cat food to families in need.
- Alleviated workloads for other units by assigning more administrative tasks to Communications.

CALEA



CALEA is an acronym for the Commission on Accreditation for Law Enforcement Agencies, Inc. The purpose of this program is to improve the delivery of public safety services by maintaining a body of standards developed by public safety practitioners, establishing and maintaining an accreditation process, and recognizing professional excellence. The accreditation process involves a complete review of Departmental standards and an inspection of compliance with those standards. The review is conducted by independent experts in the field of law enforcement, who come from all over the United States. The auditors spend time with officers to ensure their understanding and knowledge of the CALEA process, and they also reach out to the community by allowing the community to comment on the quality of services provided by the Department.

CALEA is a Departmental-wide function and is administered by the Support Services Division Lieutenant. Various compliance reports are assigned to different personnel within the Department. Compliance reports include analyses, summaries, and evaluations that must be completed on a time sensitive schedule. The Support Services Division Lieutenant ensures that reports are completed and maintains files of corresponding standards. Although CALEA requires a great deal of hard work on behalf of the Police Department and Town, it produces a number of benefits. Examples of benefits include international recognition, agency accountability, and professional excellence.

The Department was first awarded the CALEA accreditation on December 4, 2004. In August 2007, the Department was reaccredited at the CALEA conference in Colorado Springs, Colorado. In November 2010, the Department was reaccredited a second time and received flagship agency status in Garden Grove, California. During 2013, the Department conducted its first electronic assessment, and received Advanced Accreditation with Excellence under CALEA's new Gold Standard Assessment.

Community Services Unit



George Brinzey
Sergeant

The mission of the Community Services Division is to promote a caring and positive image of the Police Department through providing the Town with ongoing crime prevention and safety education programs, formulating permanent solutions to problems, and acting as a liaison between the Police Department and the community. During 2013, the Community Services Unit maintained existing programming such as National Night Out, Shred-A-Thon, Pack the Patrol Car, and Holiday Luncheon. This year over 400 residents attended National Night Out and over 90 residents attended the annual Holiday Luncheon.

Special Services Unit



*Sgt. Jeff Connors
Special Services*

Special Services has multiple missions, because the Unit is involved in a number of programs such as the School Resource Officer Program, coordinating professional development training opportunities for Police Officers, and the Department's recruitment and selection process.



*Amanda Lawing
School Resource
Officer*

School Resource Officer Program

School Resource Officers are responsible for maintaining safe campus environments and investigating any acts of crime or disorder that occur on school campuses. In addition, School Resource Officers formulate crime prevention programs and serve as liaisons with Campus Security Associates, school principals, faculty, parents, and students. During 2013, Officer Lawing became Hough High School's new School Resource Officer. From May through December 2013, there were 49 generated calls for service at Hough High School. During 2013, there were six adult arrests and eight juvenile petitions. Officer Lawing assisted the school with participating in a safe driving pledge campaign through State Farm Insurance Company, which resulted with the school receiving \$25,000 for participation.



*Robin Watts
School Resource
Officer*

During 2013, Officer Watts worked with school administrators to update Bailey Middle School's Crisis Plan and evacuation sites. She also educated faculty, staff, and parents on the duties of a School Resource Officer (SRO). On several occasions, Officer Watts educated health classes on laws pertaining to bullying, drugs, and underage drinking. In addition, Officer Watts created and implemented Bailey Middle School's first Flag Duty Program and completed the School Resource Officer Certificate Program. In 2013, there were 58 generated calls for service at Bailey Middle School. Out of the 58 calls for service, there were 18 incident reports and 11 juvenile petitions.

Animal Control



*Kenny Russell
Animal Control*

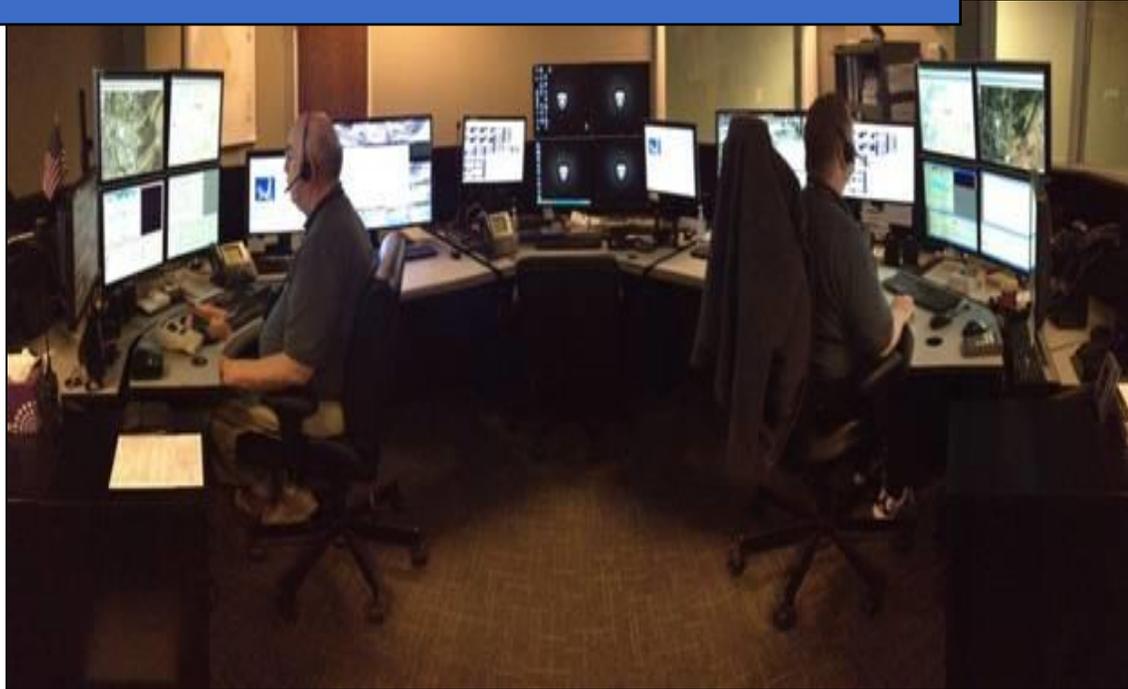
The Animal Control section provides animal control services to the Town of Cornelius with an emphasis on public health and safety. Animal Control responds to calls regarding animal complaints, investigates incidents related to animal bites and mistreatment, enforces leash laws, and traps feral and stray animals. All animals brought to the Cornelius Animal Shelter must go through a State-mandated screening process. Animals that pass the screening process are made available for adoption.



*Trey Nodine
Animal Control*

During 2013, Animal Control impounded 321 animals and adopted out 137 animals. 54.7% of all animals adopted out were felines while 45.3% were canines. The Shelter rescued four animals and had a Re-Home rate of 76%. During 2013, the Shelter continued operating its food pantry and partnership with The Ada Jenkins Center to provide dog and cat food to families in need from the North Mecklenburg area. The Shelter continued its participation in off-site community events such as National Night Out and providing educational tours of the facility to schools and civic organizations. A clean-up day was also held at the Shelter to organize items and increase the utilization of facility work areas.

Communications



Communications Center



Judy Jenkins
Communications

The North Mecklenburg Communications Center provides emergency communication services for two distinct entities located in northern Mecklenburg County. The Communications Center provides radio, telephone, TTY, and related electronic services to municipal and private departments. In addition, the Center coordinates with the communication systems of public safety agencies within and outside the county and city. It also provides and maintains an emergency telephone answering and dispatching service.

The Center is staffed by a minimum of two telecommunicators at all times, and employs eight full-time telecommunicators and five part-time telecommunicators. The Center is directly under the control and management of the Support Services Captain with a civilian appointed as the Center's supervisor.

During 2013, the Cornelius Police Communications Center handled 56,915 calls for service through the center. These calls for service represent a compilation of telephone generated calls, officer generated calls, as well as walk ins, etc.. Given this data, the Center averaged approximately over 259 calls for service each day during the year. The Center had the highest call volume in June 2013 with a total of 5,550 calls for service processed. February had the lowest call volume with 3,511 calls for service.

During 2013, the Center's call volume decreased by 35,371, a 38% decrease from 2012. For a consecutive year, the Center's wireless calls continued to increase. Call volume increased from 17,141 calls in 2012 to 18,629 calls in 2013. This represents an 8.6% increase for all wireless calls from 2012 to 2013. Telephone generated calls for service decreased 14% with 37,736 calls for service in 2012 and 32,269 calls for service in 2013. The Center received 18,629 calls for service via wireless devices compared to 2,674 calls for service via wired telephone systems. This represents an 87% to 13% comparison.

911 Center
Supervisor
Judy Jenkins

Telecommunicators
John Larew
Linda Tracey
Daniel Little
Beth Davis
Lisa Tucker
Katie Diekhaus
Bridget Bilodeau
Clint Morgan

2013 North Mecklenburg Communications Center Activity

Calls By Agency	Volume	Percentage
Cornelius Police	35,839	63%
Davidson College	6,732	12%
Other Agencies (Transfer to other LEO)	14,344	25%
TOTAL	56,915	

Calls By Origination	Volume	Percentage
Officer Initiated	23,721	42%
Telephone (All Telephone)	32,269	57%
Other-Walk Ins, Report Only, etc..	925	2%

Telephone Response Breakdown	Volume	Percentage
CFS Received by 911	21,303	66%
CFS Received Non-911	10,966	34%

911 Calls By Agency*	Volume	Percentage
Cornelius Police	8,529	40%
Davidson College	847	4%
Other	11,927	40%
TOTAL	21,303	

911 Calls By Wired/Wireless	Wired	Wireless
Cornelius Police	1,676	6,853
Davidson College	826	21
Other	172	11,755
TOTAL	2,674	18,629

911 CFS Breakdown**	Volume	Percentage
Wireless 911 Calls	2,674	13%
Wired 911 Calls	18,629	87%
TOTAL	21,303	

Notes:

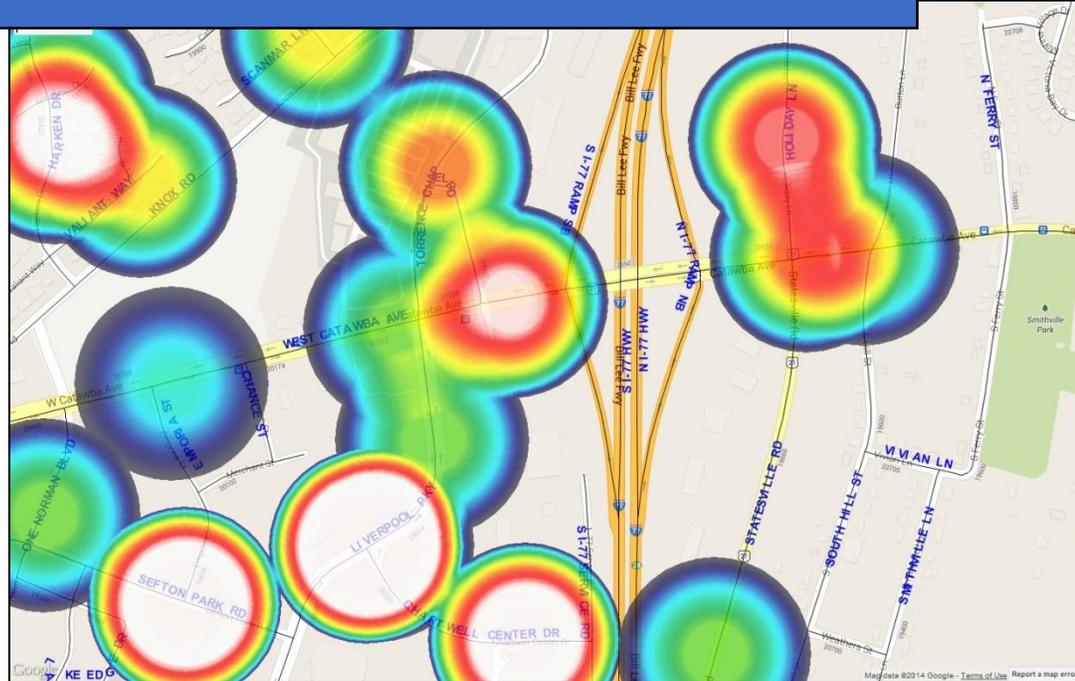
* Wireless represents 87% compared to 13% for Wired

** Total includes 11,927 calls received by 911 that were for other entities, misdials, etc.

During 2013, the following accomplishments occurred at the North Mecklenburg Communications Center:

- Installed new CAD Monitors at each telecommunicator station.
- Installed 80" television monitor to view Automatic Vehicle Locator (AVL) on patrol vehicles.
- Utilized television monitor in Center to display live weather updates to inform Uniform Patrol and Lake Patrol Officers of weather conditions.
- Utilized Communications personnel to monitor town cameras on Milestone System. Telecommunicators bookmarked incidents, monitored activities in parks, and dispatched units if a suspicious vehicle or person was identified.
- Communications Supervisor received a certification from APCO as a Communications Training Officer.

Crime Statistics Section



2013 Statistical Data

Uniform Crime Reporting Data

In 1929, the International Association of Chiefs of Police created the Uniform Crime Reporting Program (UCR). The purpose of this program is to collect and archive crime statistics from law enforcement agencies around the nation. UCR data provides a snapshot of what crime looks like nationwide. Approximately 18,000 law enforcement agencies around the United States voluntarily report crime statistics on a monthly basis to the Federal Bureau of Investigation (FBI) for the Uniform Crime Report. The Uniform Crime Report (UCR) consists of Part I and Part II crimes.

The Cornelius Police Department does not report these numbers for the purposes of claiming success or failure in preventing crime. There are several reasons for this. First, UCR reports focus only on reported crime. Crime victimization surveys have shown that many more crimes go unreported, which is referred to as the “dark figure of crime.” Another major limitation of UCR data is the hierarchy rule. When more than one offense occurs during the same incident, such as assault and robbery, only one of those crimes are reported – not both. Finally, because UCR data focuses only on reported crime, it is possible, if not probable, that the more police do to foster communication and detect crime, the more crime is reported. An agency, for example, can send a community policing team into an area that has problems, and they will detect more crime because of the manpower saturation, and the longer they are there the more the community will report crime to them. The crime rate will actually increase, while the quality of life perception among the community will also improve.

While UCR data is not reliable, and new National standards are being deployed, UCR is a good reference when looking at National standards over long periods of time. However, CPD expressly does not claim to be the reason for crime decreases or increases. Crime control is much more complex than that.

Part I Crime

Violent Crime decreased 30% in Cornelius during 2013. This trend contradicts 2012 Cornelius violent crime trends where there was a 40% increase from 2011-2012. 2013 violent crime rates in Cornelius are indicative of the nationwide trend noted in

Violent Crime	2012	2013	+/-	% Chg
Murder	2	0	-2	-100%
Rape	3	4	1	33%
Robbery	10	10	0	0%
Commercial	3	2	-1	-33%
Individual	7	8	1	14%
Assault	45	28	-17	-38%
Violent Crime Total	60	42	-18	-30%

the Federal Bureau of Investigation’s Preliminary Semiannual Uniform Crime Report (January 2013-June 2013), which shows a 5.4% decrease in violent crimes nationwide. All violent crimes decreased in 2013 with the exception of rape. The greatest percent decrease from 2012-2013 occurred in the murder category, while the greatest percent increase occurred in the rape category. The number of robbery incidents remained flat with a slight fluctuation in the classification of robbery. Individual robbery was

more dominant in 2013 in comparison to commercial robbery. The 30% decline in violent crime can be attributed to the decrease in the number of assaults that occurred in 2013.

Property Crime decreased 18% from 2012 to 2013. This pattern is similar to the property crime decrease that occurred from 2011 to 2012 in Cornelius. This trend is also indicative of the Federal Bureau of Investigation's Preliminary Semiannual Uniform Crime Report

Part I (Non-Violent)	2012	2013	+/-	% Chg
Burglary	95	101	6	6%
Residential	60	69	9	15%
Non-Residential	12	13	1	8%
Commercial	23	19	-4	-17%
Larceny	382	295	-87	-23%
Auto Theft	15	11	-4	-27%
Arson	2	0	-2	-100%
Property Crime Total	494	407	-87	-18%
Part I Total	554	449	-105	-19%

(January 2013-June 2013) where property crime has decreased 5.4%. The 18% decrease in Part I Property Crime totals can be attributed to a decrease in the total number of larcenies. The larceny count decreased by 87 incidents from 2012 to 2013. During 2013, all property crimes that occurred in Cornelius experienced declines with the exception of Burglary. An increase in the number of Burglaries can be attributed to a 15% increase in the number of residential burglaries from 2012-2013. Like 2012, Arson experienced the greatest percent decrease from 2012 to 2013. The decline in the number of arsons is indicative of a 15% decline nationwide according to the Federal Bureau of Investigation's Preliminary Semiannual Report. In terms of overall Part I totals, there was a 19% decrease from 2012 to 2013. This illustrates a similar trend to 2012, where Part I totals decreased 13%.

Part II Crime

Other crimes, classified by UCR as **Part II crimes**, increased 9% from 2012 to 2013. This increase can be attributed to an increase in drug offenses and all other offenses. The most common Part II crime types during 2013 were Drugs followed by simple assault. Drug violations likely increased, because the Vice/Narcotics Unit employed a number of proactive strategies to target drug problems in the community. A majority of

Part II Crimes	2012	2013	+/-	% Chg
Drug	130	176	46	35%
Simple Assault	150	116	-34	-23%
Forgery/Counterfeit	20	19	-1	-5%
Fraud	71	88	17	24%
Embezzlement	6	6	0	0%
Stolen Property	1	3	2	200%
Vandalism	82	74	-8	-10%
Weapons	6	11	5	83%
Prostitution	0	0	0	N.C.
Other Sex Offenses	7	12	5	71%
Gambling	0	0	0	N.C.
Offn Agnst Fam/Chld	7	2	-5	-71%
DWI	99	63	-36	-36%
Liquor Law Violation	3	12	9	300%
Disorderly Conduct	2	14	12	600%
Obscenity	0	1	1	N.C.
Kidnap	1	0	-1	-100%
All Other Offenses	44	87	43	98%
Part II Crime Total	629	684	55	9%

Part II crimes increased with the exception of simple assaults, forgery/counterfeit, vandalism, offenses against family/children, DWI, and kidnapping. The crime categories of drugs, liquor law violations, and all other offenses reached four year highs in 2013. The number of DWIs likely decreased as a result of shifts in manpower and a change in focus.

Part I and II Activity

During 2013, the Town of Cornelius experienced a 4% decrease in the total number of Part I and II crimes. This decline

Part I & Part II Crimes	2012	2013	+/-	%Chg
Grand Total	1183	1133	-50	-4%

can be heavily attributed to a decline in Part I violent and property crimes. The decline in the total count of larcenies from 2012 to 2013 had a major impact on the grand total of Part I and Part II crimes. A decline in Part II crime categories such as simple assault and D.W.I. also likely contributed to the overall decrease in 2013.

Arrest Data

The total number of arrests made by the Cornelius Police Department decreased 16.8% from 2012 to 2013. This trend can be attributed to a 28% decrease in the 16 to 21 years old demographic and 14.3% decrease

Age at Arrest	2012	2013	% Chg
Juvenile Arrests	20	33	65%
16 to 21 Years Old	232	167	-28%
Over 21 Years Old	385	330	-14.3%
Total Arrests	637	530	-16.8%

in the adults over 21 years old demographic. In 2013, juvenile arrests continued to increase and reached a three year high with 33 arrests. This demographic experienced the greatest percent increase from 2012 to 2013. Over a four year period, arrests have continued to decline for the age demographic of over 21 years old. Unlike 2012, arrests decreased for the 16 to 21 years old demographic.

Citation Data

During 2013, the Department issued 2,328 citations, a 27.7% decrease from 2012. This decrease can largely be attributed to a decline in traffic related citations. Traffic related citations likely decreased in 2013 as a result of manpower changes and a change in focus. The greatest percent increase occurred in citations related to narcotics

Type of Citation	2012	2013	% Chg
Non-Traffic Criminal	36	37	2.8%
Narcotics Charges	97	105	8.2%
Alcohol Related	89	61	-31.5%
DWI	117	78	-33.3%
Speeding Violations	1,143	751	-34.3%
Others	1,737	1,296	-25.4%
Total Citation Charges	3,219	2,328	-27.7%

charges, while the greatest percent decrease occurred in speeding violations. An interesting trend to note is that citations issued for narcotics charges reached a four year high, while the total number of 2013 citations and citations classified as DWI, speeding violations, and "other" reached four year lows.

Citations issued for narcotics charges likely increased in 2013 as a result of the Vice/Narcotics Unit being more proactive.