



CORNELIUS PARC DEPARTMENT 2021 REFUND POLICY

In the event that a child cannot participate in a camp session in which he/she has registered, a 90% refund will be issued when requested by May 23, 2021. Beginning May 24, 2021, any cancellations made at least two weeks prior to the start of the registered camp week, will receive a 75% refund. If less than two weeks advance notice is given, a 50% refund will be issued. Once a camp has begun, no refund will be given. Please allow up to 30 days for refund processing. Additionally, if a child wishes to transfer from a camp in which he/she has registered to another available camp, a minimum of seven (7) days advance notice is required.

Please know that we value your participation in our programs and strive to provide the most positive camp experience possible. As we prepare for the 2021 Summer Camps, and in consideration of the COVID-19 health crisis, PARC continues to assess federal and state directives, the Governor's Executive Orders, and guidance issued by the North Carolina Department of Health and Human Services to ensure that camp programs are conducted in compliance with these orders and in the safest manner possible. To be upfront and clear, 2021 camp activities will be vastly different as compared to pre-COVID camp years, and plans will be based on the most current directives or guidance in place at the time of each camp offering. Program modifications may include, but not be limited to, socially distanced camp activities, modified lesson plans and activities, location changes, modified drop-off / pick-up procedures, lower enrollment maximums, and the required use of personal protective equipment such as cloth masks (with requirements in effect for campers, staff, and instructors) whether participating indoors OR outdoors.

Cornelius PARC fully expects that camps will continue to look and operate differently in 2021. In the event that planned activities change materially after registration opens or camp begins, whether due to a federal or state directive or other significant change associated with the pandemic, or due to a new federal or state health directive or other significant change that might affect the health and safety of campers, PARC staff will assess the refund process for affected camps within an appropriate timeframe that reflects the nature of the directive, type of significant change, and the period of time during which the directive or change is expected to last, and a full range of options will be considered. Additionally, if a camp is cancelled by PARC, participants will receive full refunds or department credits, or pro-rated refunds or department credits, for the portion of camp that cannot be offered.